



April 15, 2020

Dear Residents,

As we enter our second month under Shelter-In-Place orders in the San Francisco Bay Area, we are heartened to see that social distancing measures seem to be working. COVID-19 cases seem to be flattening. However, we must remember that these orders are in place until May 3rd for a reason, and they may be extended again. We have already seen in other parts of the world what can happen if we are not vigilant now.

Through it all, EBALDC has remained an “essential business” because of the essential services we offer. Over the last month, EBALDC’s Maintenance Team has been sanitizing all of the properties we manage – 30 buildings in total - to ensure your space is safe, your rent remains affordable, and that critical emergencies are addressed, all while maintaining social distancing

Given the nature of our organization and to ensure property managers are given breaks and time off to take care of their own families, you may see different team members onsite at different times during the day. Please be assured that the entire EBALDC organization is taking all sanitation and social distancing measures very seriously. **Your health and our team’s health are of utmost importance.**

As health care facilities are struggling to purchase physical protection equipment (PPE), EBALDC is as well. **We have placed orders for masks and other PPE.** If you see EBALDC staff without masks, please understand that they are working very hard to ensure the health and safety for all of us. **And according to public health officials, regardless of whether anyone is wearing masks, social distancing at least 6 feet apart, washing hands frequently, and sheltering in place are the most effective methods to prevent the spread of COVID-19.**

We understand this is a very trying time for you, your family, and our communities. We know that for many of us, to not be able to hold close to those we care about is hard. The entire EBALDC family is working to ensure the physical, mental, and economic wellbeing of our residents, clients, and staff.

If you have any questions or concerns that you do not want to share with your property management and resident services teams, please feel free to reach out to us at communications@ebladc.org. Your direct contacts are listed below for your convenience as well.

In Community,

Property Manager:

Property Manager Email & Phone Number:

Resident Services Coordinator:

Resident Services Coordinator Email & Phone Number:

BRINGING HEALTH HOME FOR 45 years