

Doorway Housing Portal

Digital Application Screenshots

Listing Landing Page

School Employee



The Acacia at 231 Grant

231 Grant Avenue , Palo Alto, CA 94306

Santa Clara County

Mercy Housing

[VIEW ON MAP](#)



Reserved for School Employees



Application Due Date: Mar 06, 2025 at 5:00PM

VACANT UNITS AVAILABLE

Applicants will be reviewed in lottery rank order until all vacancies are filled.

109 VACANT UNITS

HOW TO APPLY

[Apply Online](#)

PUBLIC LOTTERY

MARCH 27, 2025

11:00am - 12:00pm

WHAT TO EXPECT

Applicants will be contacted by the property agent in rank order until vacancies are filled. All of the information that you have provided will be verified and your

Sign-in Page



Sign In

Email

Enter your email and we'll send you a code to sign in.

Get code to sign in

[Use your password instead](#)

Don't have an account?

Sign up quickly with no need to remember any passwords.

Create Account

Sign up quickly and check application status at anytime

Having an account will save you time by using saved application details, and allow you to check the status of an application at anytime.



Apply faster with saved application details



Check on the status of an application at any time



Use a code to sign in without a password

Application Landing Page

The Acacia at 231 Grant

You Household Income Preferences Review

Let's get started on your application



 Application Due Date: Mar 06, 2025 at 5:00PM

Choose Your Language

English

Español

中文

Tiếng Việt

Filipino

What to Expect Page

Content on this page will vary, depending on the type of opportunity (waitlist; vacancy; lottery; first-come, first-served

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Here's what to expect from this application.

- 1 First we'll ask about you and the people you plan to live with.
- 2 Then, we'll ask about your income.
- 3 Finally, we'll see if you qualify for any affordable housing lottery preferences, if applicable.

- Applicants are applying to enter a lottery for currently vacant apartments.
- Please be aware that each household member can only appear on one application for each listing.
- Applicants will be contacted by the property agent in lottery rank order until vacancies are filled.
- All of the information that you have provided will be verified and your eligibility confirmed.
- Your application may be removed if you have made any fraudulent statements.
- For properties with housing preferences, if we cannot verify a housing preference that you have claimed, you will not receive the preference but will not be otherwise penalized.
- Be careful about applying more than once for any listing, because more than one application from any person in your household could disqualify you and all of the household members from that opportunity. See the Terms section at the end of this application for more information.

Next

“You” (Contact Information) Section

1.

The Acacia at 231 Grant

You

Household

Income

Preferences

Review

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What's your name?

Your Name

First or Given Name

Middle name (optional)

Last or Family Name

Your date of birth

Month

Day

Year

For example: 01 19 2000

Your Email Address

We will only use your email address to contact you about your application.

example@mail.com

☐ I don't have an email address

Next

2.

The Acacia at 231 Grant

You

Household

Income

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Thanks, Barbara. Now we need to know how to contact you about your application.

Your Phone Number

Number

10 digit, for example 999-999-9999

What type of number is this?

Select One

☐ I don't have a telephone number

☐ I have an additional phone number

Your Address

We need the address where you currently live. If you are homeless, enter either the shelter address or an address close to where you stay.

Street Address

Apt or Unit #

City Name

State

Zip Code

☐ Send my mail to a different address

Next

3.

The Acacia at 231 Grant

You

Household

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Is there someone else you'd like to authorize us to contact if we can't reach you?

By providing alternate contact, you are allowing us to discuss information on your application with them.

Alternate Contact

Please select one

☐ Family member

☐ Friend

☐ Case manager or housing counselor

☐ Other

☐ I don't have an alternate contact

Next

If Alt Contact Selected

1.

The Acacia at 231 Grant

You Household Income Preferences Review

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Who is your alternate contact?

Name of alternate contact

Given name

Family name

[Next](#)

2.

The Acacia at 231 Grant

You Household Income Preferences Review

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Let us know how to reach your alternate contact.

We'll only use this information to contact them about your application.

Contact phone number

10-digit, for example 999-999-9999

Contact email address

example@mail.com

Contact Mailing Address

Choose an address where they can receive updates and materials about your application

Street Address

Apt or Unit #

City

State

Select One

Zip Code

[Next](#)

Household Members Section

1.

The Acacia at 231 Grant

You Household Income Preferences Review

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Next we would like to know about the others who will live with you in the unit.

Household Members

Please select one

☐ I will live alone

☐ Other people will live with me

Next

2.

The Acacia at 231 Grant

You Household Income Preferences Review

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Tell us about your household.

Barbara Deffenderfer

Primary Applicant

Edit

+ Add Household Member

Next

3.

The Acacia at 231 Grant

You Household Income Preferences Review

Tell us about this person.

You will have an opportunity to add more household members on the next screen.

Household member's name

Given name

Middle name (optional)

Family name

Date of Birth

Month Day Year

Do they have the same address as you?

☐ Yes

☐ No

What is their relationship to you?

Select One

Save household member

[Cancel adding this person](#)

4.

The Acacia at 231 Grant

You Household Income Preferences Review

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Tell us about your household.

Barbara Deffenderfer [Edit](#)
Primary Applicant

Babs Deffenderfer [Edit](#)
Household Member

+ Add Household Member

Next

5.

The Acacia at 231 Grant

You Household Income Preferences Review

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What unit sizes are you interested in?

Although unit sizes will typically be based on the number of people who will live in the unit, please provide your preferred unit size for determining your preference in this opportunity or establishing a waitlist (for this opportunity only).

Check all that apply

☐ Studio
☐ 1 Bedroom
☐ 2 Bedroom

Next

Only the units that are available will be displayed in this question

6.

The Acacia at 231 Grant

You Household Income Preferences Review

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Do you or anyone in your household need any of the following ADA accessibility features?

If you are selected for a unit, the property will work to accommodate your need to the best of their ability. Should your application be chosen, be prepared to provide supporting documentation from your physician.

Check all that apply

☐ For Mobility Impairments
☐ For Vision Impairments
☐ For Hearing Impairments
☐ No

Next

7.

The Acacia at 231 Grant

You

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Do you anticipate any changes in the number of people in your household in the next 12 months? If so, that may impact your eligibility for certain units.

Should your application be chosen, be prepared to provide supporting documentation.

Please select one

☐ Yes

☐ No

Next

8.

The Acacia at 231 Grant

You

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Is someone in your household a full time student or going to turn 18 years old within 60 days?

Should your application be chosen, be prepared to provide supporting documentation.

Please select one

☐ Yes

☐ No

Next

Income Section

1.

The Acacia at 231 Grant

You

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Do you or anyone in your household receive Section 8 or Housing Authority issued vouchers, including Veterans Affairs Supportive Housing (VASH) vouchers, or rental assistance from other sources?

Rental assistance from other sources includes support from programs such as Catholic Charities or the AIDS Foundation.

Check all that apply:

☐ Section 8 or Housing Authority Issued Vouchers

☐ Rental assistance from other sources

☐ None of the above

Next

2.

The Acacia at 231 Grant

You

Household

Income

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Review

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Let's move to income.

Add up your total gross (pre-tax) household income from wages, benefits and other sources from all household members.

You only need to provide an estimated total right now. The actual total will be calculated if you are selected.

What is your household total pre-tax income?

\$

Total all of your income sources

☐ per month

☐ per year

Next

Preferences Section

Questions will only appear if preferences apply to the opportunity.
Preference questions are editable. The following screenshot is an example.

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Your household may qualify for the following housing preferences.

If you qualify for this preference, you'll get a higher ranking.

Los Altos School District

If you are a teacher and/or classified staff employed by the Los Altos School District, you may qualify for this preference. Please include the address of the school that qualifies you for this preference in the 'Qualifying Address' section of this question, leaving the unit number field blank, unless your school's address includes a unit number.

For this question, if you work at multiple schools that qualify you for this preference, just include one address.

PLEASE NOTE: You may qualify for multiple preferences if you work at multiple schools/school districts. Please select 'Yes' for each preference question for which you think you may qualify.

If you work at multiple schools that qualify you for this preference, just include one address.

You may qualify for multiple preferences. Please select 'Yes' for each preference question for which you think you may qualify.

[Learn More this Preference](#)

Check all that apply

- ☐ Yes, I am a teacher and/or classified staff employed by the Los Altos School District
- ☐ No, I am NOT a teacher or classified staff employed by the Los Altos District

Next

Review Section

1.

The Acacia at 231 Grant

You Household Income Preferences **Review**

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Help us better serve you.

We ask these optional questions to improve our programs to better serve all Bay Area residents. All of your answers will be kept strictly confidential and will not be shared with any identifying information, but you are welcome to skip any questions that you feel are too personal. Your answers will not affect your eligibility for housing in any way. Thank you!

Which best describes your race/ethnicity? Please select all that apply:

☐ Asian
☐ Black
☐ Indigenous
☐ Latino
☐ Middle Eastern, West African or North African
☐ Pacific Islander
☐ White

Which language is most commonly spoken in your home? Please select one:

Select One

Which best describes your gender identity? Please select one:

Select One

Which best describes your sexual orientation or sexual identity? Please select one:

Select One

How did you hear about this listing?

☐ Government Website
☐ Property Website
☐ Email Alert
☐ Friend
☐ Housing Counselor
☐ Flyer
☐ Radio Ad
☐ Bus Ad
☐ Other

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Subcategories appear if a race/ethnicity box is selected.

All of the questions on this page are optional

2.

The Acacia at 231 Grant

You Household Income Preferences **Review**

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Take a moment to review your information before submitting your application.

You [Edit](#)

Name
 Barbara Deffenderfer

Date of Birth
 05/05/1990

Phone
 (916) 704-6782
 Work

Email
 babsdeff@gmail.com

Address
 390 Grand Ave
 Apt 8
 Oakland, CA 94610

This is your last chance to edit before submitting.

Confirm

3.

The Acacia at 231 Grant



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Terms

This application must be submitted by Thu Mar 06 2025.

- For available units that are offered via a housing lottery, eligible applicants will be contacted in order of their rank in a lottery conducted shortly after the application deadline. For available units that are offered on a first-come, first-served basis, eligible applicants will be contacted in chronological order of their applications until vacancies are filled.

- If you are contacted for an interview, you will be asked to fill out a more detailed application and provide supporting documents. All of the

information that you have provided and your eligibility can be removed from consideration. If you are a Professional Partner, you may be subject to removal for fraudulent statements. If you have specific preferences, if your household income cannot be verified, you may be subject to removal from preference. All applicable rules are outlined in the Listing's

duplicate applications, see the [Terms of Use](#).

I affirm that I am at least eighteen years of age and am authorized to submit the personal identifiable information (PII) of any household member listed in the Application. I consent on both behalf of the household members listed in the Application and myself for the PII to be transmitted to the Professional Partner and/or Local Government for the purposes as outlined in the [Terms of Use](#). I agree to the above terms and declare that the foregoing provided information is true and accurate, and acknowledge that any misstatement fraudulently or negligently made on this application may result in removal from the application process.

☐ Yes, I agree

Submit

Application Confirmation Page

Thanks. We have received your application for The Acacia at 231 Grant



Your confirmation number

FC55340A

Please write down your application number and keep it in a safe place. We have also emailed this number to you if you have provided an email address.



What happens next?

- Once the application period closes, eligible applicants will be placed in order based on lottery rank order.
- Housing preferences, if applicable, will affect lottery rank order.
- If you are contacted for an interview, you will be asked to fill out a more detailed application and provide supporting documents.
- Doorway generally does not accept duplicate applications. A duplicate application is one that has someone who also appears on another application for the same housing opportunity. For more detailed information on how we handle duplicates, see our Terms of Use.

Need to make updates?

If you're not changing the primary applicant or any household members, you can just submit another application. We'll take the last one submitted, per the duplicate application policy.

For other changes, please contact doorway@bayareametro.gov.

[Browse more listings](#)